



HFB PERSONAL ONLINE BANKING AND MOBILE APP INITIAL LOGIN INSTRUCTIONS

Questions about the new Online and Mobile Banking features?

Contact us today for information

**Online Banking Conversion Help Desk (318) 841-5325
Branch Bankers (318) 629-BANK (2265) mlzsupport@hfbla.com**

* Mobile carrier's text message and data usage charges may apply. Contact your provider for details. Endorsement required for mobile deposit. Limitations may apply. Please refer to HFB's rules governing funds availability. Use of the HFB Mobile App requires iOS 11.0 or later, and Android 9.0 or later. All features may not be available at the time of conversion to the new system.

**Home Federal Bank
Personal Online Banking
Effective June 23, 2020**

Beginning on **June 23, 2020** you may access the Online Banking platform on any of the devices below:

- **Desktop**

- Compatible Browsers: Microsoft Internet Explorer, Microsoft Edge, Mozilla Firefox, Google Chrome, Safari
- Access the new Online Banking Platform from HFB's homepage:
<https://www.hfbla.com/>

- **iPhone and iPad**

- Compatibility: iOS 11.0 and higher
- Delete the current HFB App from the iPhone.
- Download the new HFB App from the App Store:



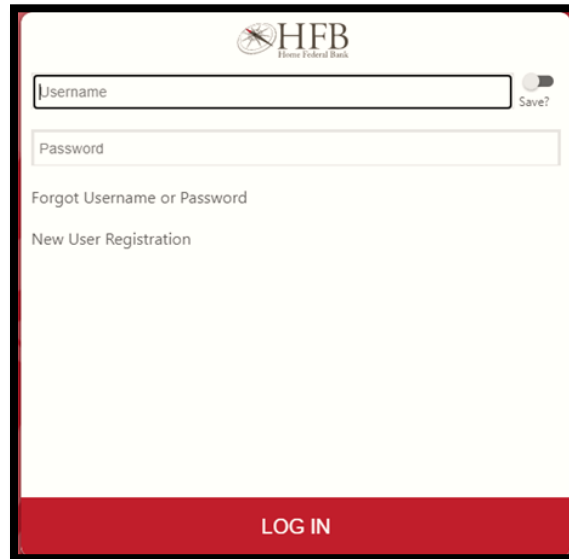
- **Android**

- Compatibility: 9.0 or higher
- Delete the current HFB App from the Android.
- Download the new HFB App from the Google Play Store:



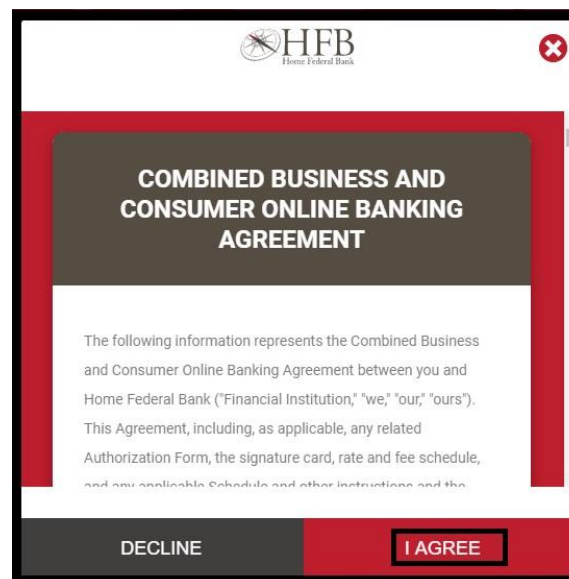
HFB Online Banking - Initial Login Instructions

1. Access Online Banking platform through any compatible device.
2. Enter your current username in the Username field.
3. Enter your current password in the Password field.
4. Select Log In



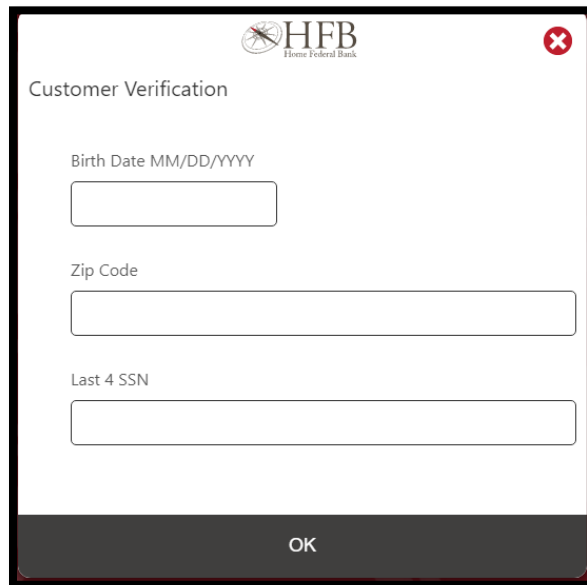
The screenshot shows the HFB (Home Federal Bank) login interface. At the top center is the HFB logo with the tagline "Home Federal Bank". Below the logo are two input fields: "Username" and "Password". To the right of the Username field is a "Save?" toggle switch. Below the Password field are two links: "Forgot Username or Password" and "New User Registration". At the bottom of the page is a red bar with the text "LOG IN" in white capital letters.

5. Review the ***Business and Consumer Online Banking Agreement***; and then select "I Agree" to accept. **Note: If the disclosure is declined, the enrollment process is terminated.**



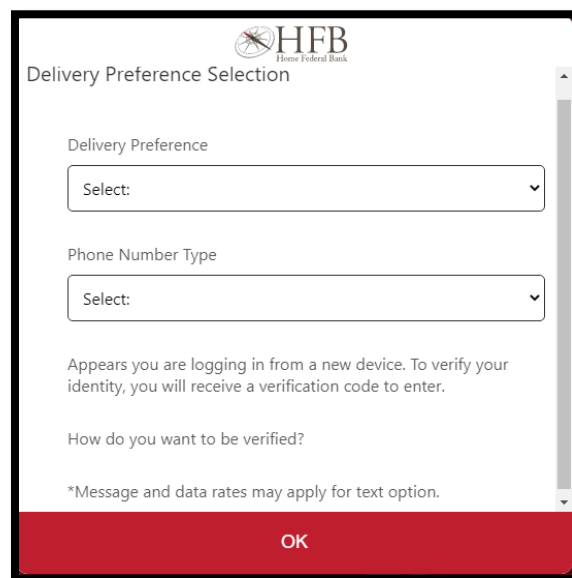
The screenshot shows the "COMBINED BUSINESS AND CONSUMER ONLINE BANKING AGREEMENT" screen. At the top center is the HFB logo with the tagline "Home Federal Bank". To the right of the logo is a red "X" icon. Below the logo is a large red border containing the text "COMBINED BUSINESS AND CONSUMER ONLINE BANKING AGREEMENT". Below this border is a white box containing the following text: "The following information represents the Combined Business and Consumer Online Banking Agreement between you and Home Federal Bank ('Financial Institution,' 'we,' 'our,' 'ours'). This Agreement, including, as applicable, any related Authorization Form, the signature card, rate and fee schedule, and any applicable Schedule and other instructions and the". At the bottom of the page are two buttons: "DECLINE" and "I AGREE".

6. Next, you will be required to verify your identity:
- Enter your Date of Birth – MM/DD/YYYY format
 - Enter your 5-digit Zip Code on file with HFB.
 - Enter the last 4 digits of your Social Security Number.



The image shows a mobile application window titled "Customer Verification" from Home Federal Bank (HFB). The window has a white background with a black border and a red close button in the top right corner. The HFB logo is at the top center. Below the title, there are three input fields: "Birth Date MM/DD/YYYY", "Zip Code", and "Last 4 SSN". Each field is represented by a simple rectangular box. At the bottom of the window, there is a dark grey bar with the text "OK" in white.

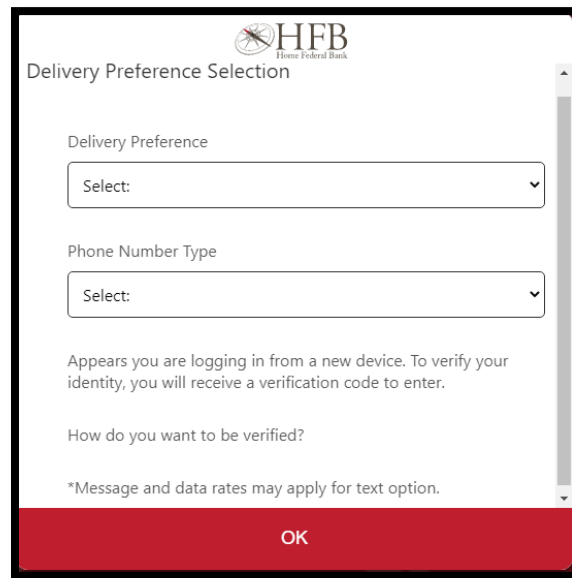
7. After selecting "OK" a Delivery Method Selection window will display.
8. Using the drop-down window, select your preferred **Delivery Method** for receiving the authentication code. The options listed will be based on the information we have in your user profile. Based upon that information, you may have the option of Email, Text or Voicemail.



The image shows a mobile application window titled "Delivery Preference Selection" from Home Federal Bank (HFB). The window has a white background with a black border and a red close button in the top right corner. The HFB logo is at the top center. Below the title, there are two drop-down menus: "Delivery Preference" and "Phone Number Type", both with "Select:" as the placeholder text. Below the menus, there is a message: "Appears you are logging in from a new device. To verify your identity, you will receive a verification code to enter." followed by the question "How do you want to be verified?". At the bottom, there is a red bar with the text "OK" in white. A small asterisk note at the bottom reads: "*Message and data rates may apply for text option."

9. Next, using the drop-down window, choose the appropriate **Contact Information** based on your Delivery Preference selection.

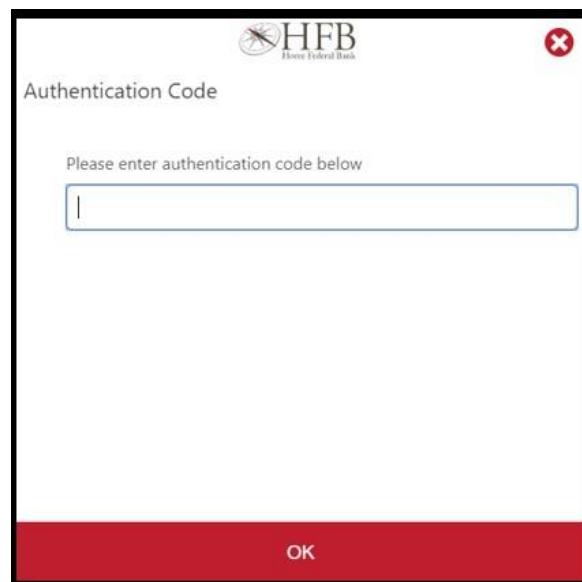
10. Select OK



Note: If your user information does not match what HFB has in your customer profile, you will not be able to continue the enrollment process. For assistance, please contact us at Online Banking Support depositops@hfbla.com.

11. Enter the Authentication Code.

12. Select OK

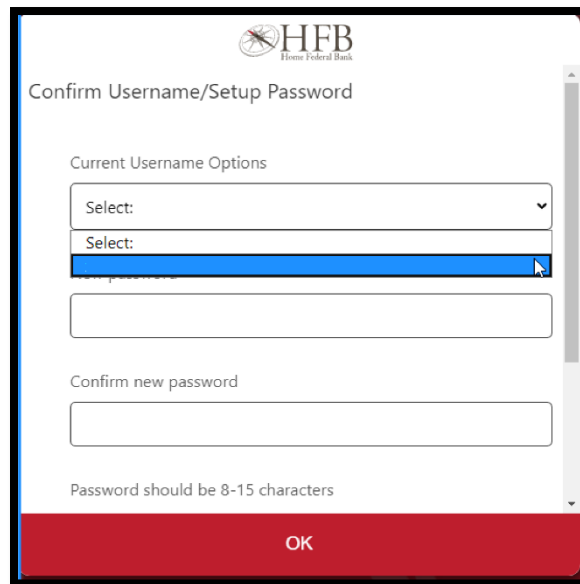


13. After your information has been successfully validated, the system will prompt you to choose your Username from the dropdown.

14. You will also be prompted to create a new password. Password requirements are as follows:

- Be between 8 and 15 characters.
- Include one uppercase letter.
- Include at least one number.
- Include one of the following special characters: !, \$, ^, &, *, (,), ?

15. Select OK



The screenshot shows a dialog box titled "Confirm Username/Setup Password" from HFB (Home Federal Bank). The dialog contains the following elements:

- Current Username Options:** A dropdown menu with "Select:" as the current selection. Below it, a list of options is visible, with the first option highlighted in blue. A mouse cursor is pointing at the right side of this highlighted option.
- Confirm new password:** A text input field.
- Footer:** A red bar with the text "OK" in white.

Below the "Confirm new password" field, there is a note: "Password should be 8-15 characters".

16. Once your password has been updated, you will be required to receive an authentication code in order to proceed through the login process.

17. You will now have access to the Online Banking platform.