



## **RE: NEW ONLINE BANKING SYSTEM & MOBILE APP COMING IN LATE JUNE**

Dear HFB Business Customers,

We are excited to announce that we will be introducing a new online banking system and mobile app in late June. The new system will offer all of the same functionality you are accustomed to while introducing a few new features designed to enhance your business banking digital experience. Our new innovative business platform – online and mobile - will offer a unified suite of features that give you the power to manage your money quickly. It is total financial management at your fingertips.

The new Business Mobile Banking system will offer fast, secure access to everything you need to conveniently pay bills, easily make mobile deposits, and quickly lock and unlock debit cards. The new HFB Business app will also include advanced features such as Positive Pay, online wire submission, ACH direct deposit and the ability to manage your online and mobile banking users with the Business Administrator feature.

**You will soon be contacted by your account officer regarding information you will need to successfully transition from our current system to the new system. At that time, we will provide you with user guide for quick reference during your initial login. Please watch for upcoming communications and notifications with more details on the new system.**

**Questions about the new Online and Mobile Banking features?  
Need help updating your customer information?**

**Contact us today for information**

**Commercial Lending (318) 841-1170 | [commercial@hfbla.com](mailto:commercial@hfbla.com)  
Branch Bankers (318) 629-BANK (2265) [mlzsupport@hfbla.com](mailto:mlzsupport@hfbla.com)  
Online Banking Conversion Help Desk (318) 841-5325**

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\* Mobile carrier's text message and data usage charges may apply. Contact your provider for details. Endorsement required for mobile deposit. Limitations may apply. Please refer to HFB's rules governing funds availability. Use of the HFB Mobile App requires iOS 11.0 or later, and Android 9.0 or later. -Advanced features are only available by officer approval. All features may not be available at the time of conversion to the new system.